

2024 Oregon Added Choice® adult hearing aids

This benefit covers hearing aids for members 19 and older. A hearing aid is any non-disposable, wearable electronic instrument or device designed to aid or compensate for impaired human hearing and any necessary ear mold, part, attachments, batteries, or accessory necessary to the function of the hearing aid, except cords.

Benefit allowance

We provide an allowance toward the price of a hearing aid.

Allowance options

\$250, \$500, \$1,000, or \$1,500 per ear every 36, 48, or 60 months

Coverage

This benefit covers hearing aids, visits to determine the appropriate hearing aid model, visits to verify that the hearing aid conforms to the prescription, and visits for fitting, counseling, adjustment, cleaning, and inspection. Visits are subject to the medical plan's specialty cost share for the applicable network.

Provider Networks

Hearing aids may be purchased from:

- Select providers: including Kaiser Permanente providers.
- PPO Providers: In states where Kaiser Permanente operates, members can get care from First Choice Health providers in Oregon and Washington, and First Health Network providers in California, Colorado, Georgia, Hawaii, Maryland, Virginia, and Washington D.C.¹ In all other states, members can visit the Cigna HealthcareSM PPO Network providers² Visit kp.org/choiceproducts/nw or contact Customer Service at **1-866-616-0047** for more information.
- Nonparticipating providers: Members can get care from nonparticipating providers of their choice, those not affiliated with any of the PPO networks listed above.

¹ Kaiser Permanente states: California, Colorado, Georgia, Hawaii, Maryland, Oregon, Virginia, Washington, and Washington, D.C.

² The Cigna Healthcare PPO Network refers to the health care providers (doctors, hospitals, specialists) contracted as part of the Cigna Healthcare PPO for Shared Administration.

Cigna Healthcare is an independent company and not affiliated with Kaiser Foundation Health Plan, Inc., and its subsidiary health plans. Access to the Cigna Healthcare PPO Network is available through Cigna Healthcare's contractual relationship with the Kaiser Permanente health plans. The Cigna Healthcare PPO Network is provided exclusively by or through operating subsidiaries of The Cigna Group, including Cigna Health and Life Insurance Company. The Cigna Healthcare name, logo, and other marks are owned by Cigna Healthcare Intellectual Property, Inc.

This is not a contract. This benefit summary does not fully describe your benefit coverage with Kaiser Foundation Health Plan of the Northwest. Please see your *Evidence of Coverage (EOC)* for complete details of benefits as well as exclusions and limitations. In the event of a conflict between this summary and the *EOC*, the *EOC* will control.

Hearing aid exclusions

- Bone-anchored hearing aids.
- Cleaners, moisture guards, and assistive listening devices (for example, FM systems, cell phone or telephone amplifiers, and personal amplifiers designed to improve hearing in a specific listening situation).
- Internally implanted hearing aids.
- Non-prescription hearing aids, including over the counter hearing aids.
- Repair of hearing aids beyond the warranty period.
- Replacement of lost or broken hearing aids if the allowance has been exhausted (used up).
- Replacement parts and batteries.