# **Deductible/Coinsurance Plan**<sup>1</sup>

A better way to get and stay healthy.

Your deductible/coinsurance plan gives you access to preventive care, specialists, and health resources that can help you thrive - all for a budget-friendly cost.

And when you register on **kp.org**, you'll have a vast array of health management tools at your fingertips, like articles, fitness videos, podcasts and health education classes.

# It's easy to get the care you need

At Kaiser Permanente, our mission is to take care of you. As a member of our Deductible/Coinsurance plan:

- **Save time**: Visit our medical offices to see your doctor, and get lab work and X-rays done all in the same place (in most locations, you can even pick up a prescription).<sup>2</sup>
- Avoid extra questions and paperwork: Your care team members are connected to each other, and to you, through your electronic health record. So, they'll know important things about your health, like when you're due for a screening and what medications you're taking.<sup>2</sup>
- **Connect with care wherever you are**: No time for an appointment? No problem. Connect with your Kaiser Permanente care team through email, online chat, phone, or even video visits.<sup>2</sup>

# How it works

**You can choose to receive care** from more than 1,200 Kaiser Permanente doctors, one of the largest multispecialty groups in Colorado, or an affiliated plan doctor. If your needs change, you can make a change, anytime. Visit **kp.org/locations** to search for Kaiser Permanente physicians and affiliated plan providers near you.<sup>3</sup>

**Like other Kaiser Permanente plans**, the Deductible/ Coinsurance HMO Plan focuses on preventive care. Physicals, adult screenings, well-woman care, wellchild care, and certain immunizations are covered at either no charge or for a fixed copayment, depending on your plan benefit, and you don't have to meet a deductible.<sup>4</sup> Routine care is generally covered with a fixed copayment, which is not subject to your deductible limit. You'll pay a slightly higher copay for urgent care.

**If you'd like to see a specialist**, you can schedule a consultation with virtually any Kaiser Permanente specialist, or an affiliated plan specialist, no referral needed, with a few exceptions.<sup>3</sup> Your specialty copay will apply.

**More extensive services**, including hospitalization are subject to a deductible and coinsurance. This means you'll pay for them out-of-pocket until you've reached your deductible limit. After that, you'll pay coinsurance until you reach your out-of-pocket maximum.

#### Once you reach your out-of-pocket maximum,

Kaiser Permanente will pay 100 percent of most covered services for the rest of the year. Your deductible limit and coinsurance rates will depend on which options you choose.<sup>5</sup>

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# **Prescriptions**

You can always fill or refill your prescriptions at any Kaiser Permanente pharmacy. Depending on the type of medication, you may also be able to fill your formulary prescriptions at an affiliated plan pharmacy, or have them delivered to your doorstep using mail order pharmacy or our convenient same-day/next-day delivery service.<sup>6</sup>

New to Kaiser Permanente? Don't worry. Our clinical pharmacists will work with you and your doctor to understand our formulary and transfer your prescriptions. Our formulary is listed online at **kp.org/formulary**, or you can contact our Clinical Pharmacy Call Center at **1-866-244-4119** (TTY **711**), 8 a.m. to 6 p.m., weekdays.

# **Emergency and inpatient care**

When it comes to emergency care, you're covered anywhere in Colorado, the nation, and the world. Emergency care copays are waived if you're admitted to a hospital.

For scheduled inpatient care, you'll have a choice of hospitals close to home. Visit **kp.org/locations** to find one near you.

## Easy ways to manage your health

Personalized online wellness programs, webinars, and classes give you the tools to fit wellness into your schedule, no matter how busy you are. And, if you have a chronic condition such as asthma, heart disease, or diabetes, we provide extra coordinated support through our chronic care management programs, including assistance with complex care needs.

Questions? Call Member Services at 303-338-3800 or toll-free 1-800-632-9700. Representatives are available weekdays, from 8 a.m. to 6 p.m.

TTY users may call **711** for assistance with any phone number above.

Take your health beyond checkups with a partner who provides the information and support you need to live life to the fullest.

Information provided here is a summary only. For a list of services available with your plan, see your Summary of Benefits and Coverage. The information provided here is not a contract and is not intended for use as a Summary Plan Description, nor is it designed to serve as your Evidence of Coverage. Upon enrollment, your Evidence of Coverage will contain a description of your coverage, including benefits, exclusions, and limitations. Your Evidence of Coverage will prevail over this or any other plan summary.

1. Colorado state law requires that an Access Plan be available that describes Kaiser Foundation Health Plan of Colorado's network provider services. To obtain a copy, please call Member Services or visit **kp.org**.

2. Available when receiving care at Kaiser Permanente medical offices. A video visit takes the place of an in-person visit with your Kaiser Permanente provider.

3. Choice of providers varies by plan, location, and availability at the time of selection, and is subject to change. Please see **kp.org/locations** for providers included in your plan.

4. Deductible payments may or may not apply to your out-of-pocket maximum, depending on your plan. Please refer to your Summary of Benefits Coverage.

5. Coverage may be based on the calendar or contract year, depending on your specific plan provisions. See your Summary of Benefits and Coverage for details.

6. Depending on your specific plan provisions, maintenance medication refills must be filled at one of our Kaiser Permanente Plan Medical Office pharmacies or through the Kaiser Permanente mail order program or the maintenance medication will not be covered. Mail order medication cannot be mailed outside of Colorado. Some prescriptions are not eligible to be mailed or delivered. Same-day deliveries must be within a 15-mile radius of a participating pharmacy and a delivery fee applies. Some restrictions may apply.

Kaiser Foundation Health Plan of Colorado, 10350 E. Dakota Ave., Denver, CO 80247 541131434\_21\_DHMO\_PlanFlyer



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